









At Guardian Care we are committed to providing person centred care to all our residents, ensuring we deliver the highest possible standards through out all our services. We constantly review and monitor the quality of care provided recognising the on going initiatives from the Social Care Sector.

Our Operations team are experienced clinicians who have vast knowledge of the care sector. Within this team we have a Quality/Training Manager who regularly audits our homes to ensure standards are maintained and focus on any areas of improvement. Our chefs ensure that the food is of the best quality along with our housekeeping staff who ensure the highest standard of the homes environment.

Listed below is a sample of some our Quality Initiatives:

-  Person Centred Care
-  A team audit approach
-  Activities which are specific to a person's needs
-  A comprehensive complaints procedure, displayed in all our homes
-  Six monthly customer satisfaction survey, issued to residents and relatives
-  An in depth staff training programme including NVQ's and SVQ's
-  A menu based on nutritional advice and incorporating the MUST tool
-  Individual person centred assessment and care plans
-  A constant review of all policies and procedures

-  Comprehensive Audit Tool

For more details contact the Manager:

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## Our Home

Dearne Valley Care Centre is situated in a former mining community between Barnsley/Rotherham and is near to Doncaster. The home is set back from the main road in its own grounds and there is ample off road parking facilities. Dearne Valley Care Centre is a two storey purpose built home with a private garden to the rear of the building for residents to enjoy. It has been refurbished to a high standard to meet the individual needs of older people and people with dementia related illnesses.

We offer permanent, short stay and respite care. We strongly recommend a visit to the home, where you will receive a warm and friendly greeting by everyone.

Here at Dearne Valley, we care for each resident in accordance with their individual care plan, which is regularly monitored and updated. Our team works under the supervision of a dedicated Home Manager who is experienced in the care of elderly people. This gives peace of mind to relatives, knowing that their loved ones are extremely well looked after, based on their individual needs and preferences.

## About Dearne Valley

Our staff are welcoming, friendly and qualified to deliver care to the highest standards. They are kept up to date on the latest skills to continue to deliver quality care at all times.

The home has regular visits from the hairdresser, chiropodist, dentist, optician district nurses, and various medical professionals.

Our aim is to promote independence, individuality and to maintain dignity in a safe secure environment. We pride ourselves on fulfilling our resident's needs in all aspects of daily living.

Our Core Values are:

- Privacy
- Independence
- Security
- Dignity
- Choice
- Rights
- Fulfilment
- Respect
- Equality



## Our Food

Here at Guardian Care Homes we choose reputable suppliers who, where possible, try to source products locally. We have fresh fruit, vegetables and meat delivered three times a week and fresh milk is delivered as many times as each home requires.

We consult with our residents and their families before we put menus into place. Our meals are carefully planned offering choice matched with individual taste and all special diets are catered for. In addition snacks with hot drinks and juice are available throughout the day.



## Our Activities

We have a dedicated Activities Co-ordinator who ensures a daily programme of social events and activities are planned throughout the year.

The entertainment schedule features musicians, entertainers, clothes parties and themed events that residents and families are encouraged to come along and enjoy the fun.

We also enjoy day trips into the local community, which gives our residents a breath of fresh air.



## Our Accommodation

Here at Dearne Valley Care Centre we have 33 bedrooms all of which have en-suite facilities. Bedrooms are decorated and furnished to a high standard. They are homely, comfortable and warm as we like you to regard Dearne Valley Care Centre as your home. We encourage our residents to personalise their own rooms, by bringing in their treasured items of furniture and personal belongings. Our aim is to provide all our residents with a secure, relaxed, friendly and homely environment, in which they can start a new chapter in their lives.

