









At Guardian Care we are committed to providing person centred care to all our residents, ensuring we deliver the highest possible standards through out all our services. We constantly review and monitor the quality of care provided recognising the on going initiatives from the Social Care Sector.

Our Operations team are experienced clinicians who have vast knowledge of the care sector. Within this team we have a Quality/Training Manager who regularly audits our homes to ensure standards are maintained and focus on any areas of improvement. Our chefs ensure that the food is of the best quality along with our housekeeping staff who ensure the highest standard of the homes environment.

Listed below is a sample of some our Quality Initiatives:

-  Person Centred Care
-  A team audit approach
-  Activities which are specific to a person's needs
-  A comprehensive complaints procedure, displayed in all our homes
-  Six monthly customer satisfaction survey, issued to residents and relatives
-  An in depth staff training programme including NVQ's and SVQ's
-  A menu based on nutritional advice and incorporating the MUST tool
-  Individual person centred assessment and care plans
-  A constant review of all policies and procedures

-  Comprehensive Audit Tool

For more details contact the Manager:

**Kirksanton Care Centre, Near Millom  
Cumbria, LA18 4NN**

**Telephone: 01229 772 868**

**Fax: 01229 774 015**

**E-mail: [kirksanton@guardiancarehomes.com](mailto:kirksanton@guardiancarehomes.com)  
[www.guardiancarehomes.com](http://www.guardiancarehomes.com)**



## Our Home

Kirksanton Care Centre is a detached property, set back from the road, which stands in its own well-maintained grounds. We are located in the rural village of Kirksanton, near Millom, on the outskirts of the Lake District. The home is residential, providing specialist care for both older people and younger adults with dementia related illnesses, including a Korsakoffs unit.

We employ well-trained senior care and care assistants who provide 24-hour professional support. Here at Kirksanton, we care for each resident in accordance with their individual care plan, which is regularly monitored and updated. Our team works under the supervision of a dedicated Home Manager who is experienced in high quality care of elderly people and dementia. This gives peace of mind to relatives, knowing that loved ones are extremely well looked after based on their own needs and preferences.

## About Kirksanton

Our staff are welcoming, friendly and trained to deliver a standard of care that achieves the best possible outcomes for our residents.

The home offers services such as chiropody, a hairdresser, a visiting optician, a dentist and GPs visit on request.

Our home provides comfortable and homely lounges where our residents have the opportunity of watching a favourite film.

Our residents and their families can enjoy the tranquillity and security of our extensive well kept gardens with its own greenhouse.

Our aim is to promote independence and individuality while maintaining dignity in a safe and secure environment.



## Our Food

Here at Guardian Care Homes we choose reputable suppliers who, where possible, try to source products locally. We have fresh fruit, vegetables and meat delivered three times a week and fresh milk is delivered as many times as each home requires.

We consult with our residents and their families before we put menus into place. Our meals are carefully planned offering choice matched with individual taste and all special diets are catered for. In addition snacks with hot drinks and juice are available throughout the day.

## Our Activities

We have a full time activity organiser who works as part of the care team to provide motivational and stimulation activities suitable to both individuals and groups.

Our activities range from board games, darts, dominoes, pool and chair-aerobics to more active games on our Wii Fit. Our company vehicle enables us to take trips to local places of interest. Some favourites include the shopping centre, beach and café.

## Our Accommodation

The home comprises of 3 units, The Croft, The Mews and The Annexe. The Mews is a purpose built, single storey building providing 10 self-contained flats for Korsakoff sufferers.



The Croft is made up of 7 individual units and the Annexe provides all single accommodation, with a number of en-suite facilities.

Our home is decorated and furnished to a very high standard which gives it a wonderful homely and comfortable feeling. We like everyone to regard Kirksanton Care Centre as their home and encourage our residents to personalise their rooms by bringing in treasured items of furniture and personal belongings. Our aim is to provide a safe, secure, relaxed and friendly environment in which our residents can start a new chapter in their lives.